

## Investor Charter for Depository Participant

### Annexure-B

#### Data for 30<sup>th</sup> November, 2025

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time/ \ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	
2	SEBI (SCORES)	0	0	0	0	0		
3	Depositories	0	4	4	4	0	0	120 days
4	Other Sources(if any)	0	0	0	0	0	0	
5	Grand Total	0	4	4	4	0	0	

#### Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending **
1.	April-2025	0	1	1	0
2.	May-2025	0	0	0	0
3.	June-2025	0	1	1	0
4.	July-2025	0	0	0	0
5.	August-2025	0	0	0	0
6.	September - 2025	0	0	0	0

7.	October-2025	0	0	0	0
8.	November-2025	0	4	4	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

Sr.No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	7	7	0
4	2024-25	0	3	3	0
5	2025-26	0	6	6	0
	<b>Grand Total</b>	0	16	16	0